

June 15, 2010

Body Builders Paint and Body  
Attention: Dave Byler  
2814 Industrial Plaza Drive  
Tallahassee, Florida 32301

RE: Repair of my 2003 Mercedes ML 350

Dear Mr. Byler:

I am writing to thank you and your entire staff for your great service in repairing my vehicle. Your entire staff was friendly, courteous and very helpful in the initial process of dropping my car off. In addition, your service guys were very informative in keeping me updated as to the status of the repair of my vehicle. Contacting me directly and providing me with your personal cell phone number was also very much appreciated. Furthermore, the work that was performed on my car was superb! As you know, I had concerns about the final paint job on the driver's side not matching with the other side of the car. Well, you assured me that your guys would fix it up properly, and you were exactly right! It looks fantastic!

Once again, thanks to you and your entire staff for a job well done! I will certainly come back and I will recommend you to others. Keep up the good work.

Sincerely,



Dawn

Tallahassee, Florida